

**CORPORATE AND ENVIRONMENTAL
OVERVIEW AND SCRUTINY COMMITTEE**

HELD: Thursday, 7 March 2019

Start: 7.00 pm

Finish: 8.30 pm

PRESENT:

Councillors: N Hennessy (Chairman)
M Nixon (Vice-Chairman) Mrs M Blake
T Blane P Cotterill
S Currie D Evans
G Hodson K Lockie
C Marshall A Owens
N Pryce-Roberts D West

Officers: Heidi McDougall, Director of Leisure & Environment
Ian Gill, Deputy Director of Development & Regeneration
Alison Grimes, Partnership & Performance Officer
Jacky Denning, Member & Executive Services Manager
Tom Dickinson, Assistant Solicitor
Andrew Hill, Environmental Protection and Community Safety
Manager
Cliff Owens, Community Safety Officer
Michelle Williams, Operational Manager Street Scene
Helen Juste, Arts Development Manager

50 **APOLOGIES**

There were no apologies for absence received.

51 **MEMBERSHIP OF THE COMMITTEE**

There were no changes to Membership of the Committee.

52 **URGENT BUSINESS, IF ANY, INTRODUCED BY THE CHAIRMAN**

There were no items under this heading.

53 **DECLARATIONS OF INTEREST**

Councillor D Evans declared a non-pecuniary interest in relation to agenda item 12 'Chapel Gallery' as a service user.

54 **DECLARATIONS OF A PARTY WHIP**

There were no declarations of party whip.

55 **MINUTES**

RESOLVED: That the minutes of the meeting held on 6 December 2018 be approved as a correct record and signed by the Chairman.

56 PUBLIC SPEAKING

There were no items under this heading.

57 CRIME AND DISORDER SCRUTINY

The Committee received a presentation from Andrew Hill, Environmental Protection and Community Safety Manager and Cliff Owens, Community Safety Officer on behalf of the West Lancashire Community Safety Partnership (CSP), which provided the Committee with an understanding of the Community Safety Partnership Vision and an overview of crime figures was also provided.

During discussion comments and questions were raised in respect of:-

- Crime figures
- The Sexing Short Film launch
- Antisocial behaviour statistics
- Review of an Anti-Social Behaviour complaint – Community Triggers
- Anti-Bullying programmes
- PACT Meetings
- Ormskirk Town Centre – Recent anti-social behaviour issues
- Police horse presence in Ormskirk Town Centre - benefits
- Edge Hill University CCTV

On behalf of the Committee, the Chairman thanked the Community Safety Partnership for the presentation.

RESOLVED: A. That the presentation be noted.

B. That the Director of Leisure & Environment, on behalf of the Chairman, should write to Edge Hill University expressing the Committee's concern in relation to the quality of the CCTV provision at the entrances to the University.

C. That the Director of Leisure & Environment, on behalf of the Committee, should write to Lancashire Police, requesting information in relation to the benefits of having mounted police officers on horses in Ormskirk Town Centre and any additional costs this incurs.

58 ITEMS FROM THE MEMBERS' UPDATE INCLUDED ON THE AGENDA AT THE REQUEST OF A MEMBER

There were no items under this heading.

59 MEMBERS ITEMS / CCFA (COUNCILLOR CALL FOR ACTION)

There were no items under this heading.

60 QUARTERLY PERFORMANCE INDICATORS (Q3)

Consideration was given to the report of the Director of Housing and Inclusion, as contained on pages 127 to 142 of the Book of Reports, which presented the performance monitoring data for the quarter ended 31 December 2018.

Comments and questions were raised in respect of the following:

- ICT2 'Minor Business Disruption (P3) – 99.0% (the same figure since Q2 2017/18) – The Partnership & Performance Officer gave an undertaking to provide the Committee with a breakdown of figures in respect of the ICT indicators
- WL19bii 'Direct dial calls answered within 10 seconds' – the implications arising from the transition to Skype
- WL90 '% of Contact Centre calls answered' – resource issues
- WL18 'Use of leisure and cultural facilities (swims and visits) – Collection of data in respect of Chapel Gallery available for 2019
- R1 '% of Council Tax Collected'
- WL121 'Working Days Lost Due to Sickness Absence' – Training for Managers

RESOLVED: That the Council's performance against the indicator set for the quarter ended 31 December 2018, be noted.

61 CHAPEL GALLERY

Consideration was given to the report of the Director of Development and Regeneration as contained on pages 143 to 149 of the Book of Reports, which provided an update in relation to activities, programme of events and initiatives for the coming year at the Chapel Gallery.

Members were invited to a 'Tour' of the Chapel Gallery by Helen Juste, Arts Development Manager prior to the meeting of the Committee.

The Deputy Director Development and Regeneration and the Arts Development Manager updated Members in relation to the initiatives underway, including the new footfall monitoring system, which was due to be operational shortly and which will enable accurate footfall figures to be produced for future monitoring purposes.

Comments and questions were raised in respect of the following:

- Business plan projections
- Branding and marketing
- Pricing for cinema packages

RESOLVED: That Members note the current position in relation to the Chapel Gallery and support the initiatives that are underway, including the new footfall monitoring system.

62 'COMMUNITY INVOLVEMENT IN SERVICE DELIVERY' REVIEW - FINAL REPORT

The Committee was advised that the recommendations contained in the final report of the review undertaken 'Community Involvement in Service Delivery' had been approved by Cabinet on 15 January 2019.

RESOLVED: That the update be noted and the actions arising from the final report be reviewed at the meeting of this Committee on 11 July 2019.

63 LITTER BIN POLICY REVIEW

Consideration was given to the following 3 items in relation to the review undertaken by the Committee entitled 'Litter Bin Policy'.

64 LITTER BIN DESIGNS

The Committee received a presentation from Michelle Williams, Operations Manager, Street Scene, which outlined the current position in relation to litterbin policy and the different litterbin designs, including:

- Style and size of litter bins
- Fill level sensors
- Compaction bins
- Litter bin innovations
- Standard / uniformed litter bins
- Comparison with other Local Authorities

RESOLVED: That the Litter Bin Design presentation be noted.

65 CRITERIA FOR THE SITUATION OF BINS

The Committee received a presentation from Michelle Williams, Operations Manager, Street Scene, which outlined the criteria for the situation of bins.

The Committee considered a draft Policy for the provision of Litter Bins, which was circulated.

Comments and questions were raised in respect of the following:-

- Advertising on litterbins
- Fill level monitoring options
- The sale of litterbins to other stakeholders
- On street recycling
- Conservation areas
- Clean and Green service launch

RESOLVED: A. That the presentation on the criteria for the situation of bins, be

noted.

- B. That the draft policy be noted and any comments be sent to the Operation Manager, Street Scene by mid-June.

66 PROJECT PLAN - LITTER POLICY

The Committee considered the project plan for the review 'Litter Policy'.

RESOLVED: That the Project Plan 'Litter Policy' be noted.

67 WEEDS IN WEST LANCASHIRE

Consideration was given to an item raised by Councillor N Pryce–Roberts in respect of 'Weeds in West Lancashire' as contained on page 155 of the Book of Reports.

The Director of Leisure and Environment explained to Members the areas of responsibility for Weed Control by West Lancashire Borough Council and of Lancashire County Council and advised that any issues in relation to weeds should be reported by Members through the 'Patch Problem' system.

Comments and questions were raised in respect of the following:-

- Winter works Programme completed by end of March 2019
- Japanese Knot Weed
- Grass growth on pathways

RESOLVED: That it be noted that the specific issues raised by Councillor N Pryce–Roberts will form part of the winter work programme to be completed by the end of March 2019 and that other issues raised have been collated into an action plan with works currently progressing.

68 WORK PROGRAMME OF THE COMMITTEE

Consideration was given to the Work Programme, as contained on pages 157 to 158 of the Book of Reports.

RESOLVED: That the future Work Programme be noted, with the inclusion of the review of the recommendations from the 'Community Involvement in Service Delivery' final report, being included on the Agenda for the July 2019 meeting.

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Chairman



**Andrew Hill, Environmental
Protection and Community
Safety Manager**

&

**Cliff Owens, Community
Safety Officer**



The Aim of this Presentation is to Provide you with an Understanding of: -

- ❑ The Community Safety Partnership Vision
- ❑ How it Operates?
- ❑ How it's Funded?
- ❑ What it Delivers?
- ❑ An Overview of Crime Figures



The CSP Vision is: -

To continue to ensure that West Lancashire remains one of the safest Boroughs in the Country to live, work and visit.



How does the CSP Operate?

- Quarterly, monthly and weekly groups
- Allows us to identify trends and individuals and work together to reduce crime



Summary of Finance

- ❑ £5,000 from WLBC
- ❑ £4,760 from Estate Management team and CSP
- ❑ £16,725 from Police and Crime Commissioner
- Total £26,485



9 Projects Delivered

- ❑ Bright Sparx Action Plan - £4,500
- ❑ Welcome Week Action Plan - £2,000
- ❑ 12 Community Action Days - £4,860
- ❑ Motorcycle Nuisance DNA kits - £1,000
- ❑ Knife Wands - £725
- ❑ Community Engagement Bus - £2,000
- ❑ Street Games Pilot - £2,400
- ❑ Sexting Short Film (Captured) - £8000
- ❑ Crossing the Line Materials - £1,000



Domestic Abuse Funding Bids



- ❑ Since 2017 - the C.S.T. have secured £360,000 in Government funding for Domestic Abuse Services in WL
- ❑ With the Liberty Centre, we assisted the development of two Lancashire bid's to the Government in 2017 and 2018 - totalling 2.7 million
- ❑ Two amounts of £100,000 were allocated to the Liberty Centre
- ❑ The 2018 funding will be used to develop a 'Move On' facility, with 3 self-contained flats
- ❑ The C.S.T. and Liberty Centre were also awarded £160,000 for the development of the Safe Teens Project



Snapshot of Q3 Performance



- ❑ The Safe Teens Worker coordinates the project and is managed by the Liberty Centre
- ❑ The Safe Teens Worker Delivers Group Work to Schools on:-
 - Healthy & Unhealthy Relationships
 - Improving Self Esteem
 - Drop in clinics at schools are also provided
 - 1 to 1 direct work sessions are delivered when required
- ❑ The Sessions in Quarter 3 have been accessed by:-
 - 420 Young people including:-
 - 180 Teenage Boys
 - 240 Teenage Girls
- ❑ The project is funded up until March 2020 and will be evaluated



The Bright Sparx Plan



Developed in response to an increase in ASB over the bonfire period and is delivered by a range of partners including:

The
Police

Community
Payback

Council's
Street Scene
Team

The
voluntary
sector

Fire and
Rescue

Children
& Family
Wellbeing
Service

Environ-
mental
Enforcement
Team



Community Engagement

- ❑ 691 people attended the excellent 2 day GO4IT Event at the Fire Station (This is an increase of 491 people compared with 2016).
- ❑ 1,850 students received Assembly Fire Safety talks from Fire and Rescue staff
- ❑ 234 people attended the Halloween Family Event - delivered by The Children and Family Wellbeing Service
- ❑ Hundreds of local residents used the skips during the 6 Community Action Days, with 138 tons of combustible materials removed.



Key Outcomes



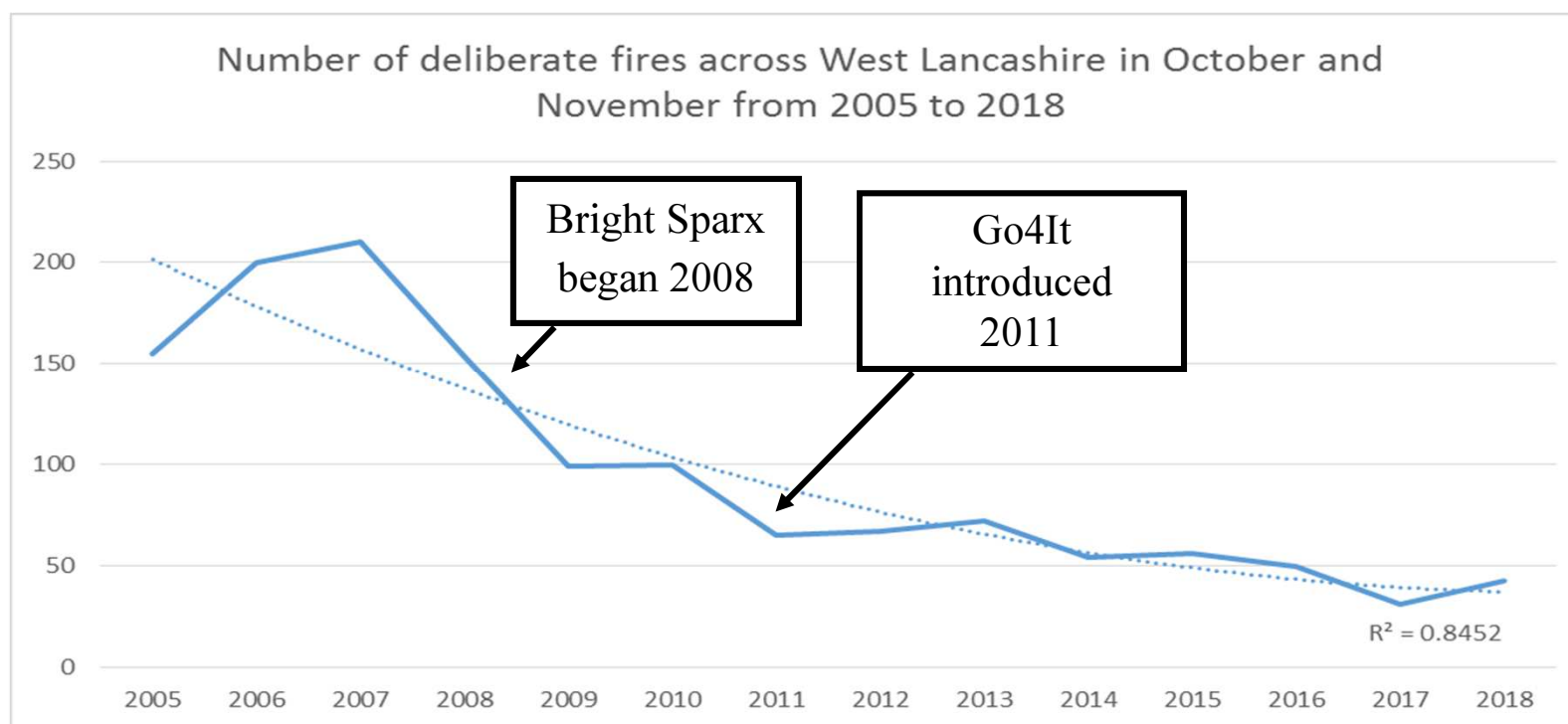
- Fire Crews responded to only 2 incidents on mischief night. Evidence that we are engaging the right kids and providing value for money.
- Compared with 2017 - The number of ASB incidents also decreased by 39% (-96) over the 3 week delivery period.
- Known trouble makers were targeted by the police prior to mischief night. This was backed up by a robust policing plan.
- The Council and Fire Service worked in partnership post-event to damp down and efficiently remove the remains of 20 bonfires.



Deliberate Fires



The graph shows a 13 year snap shot of the Number of Deliberate Fires recorded for the months of October & November



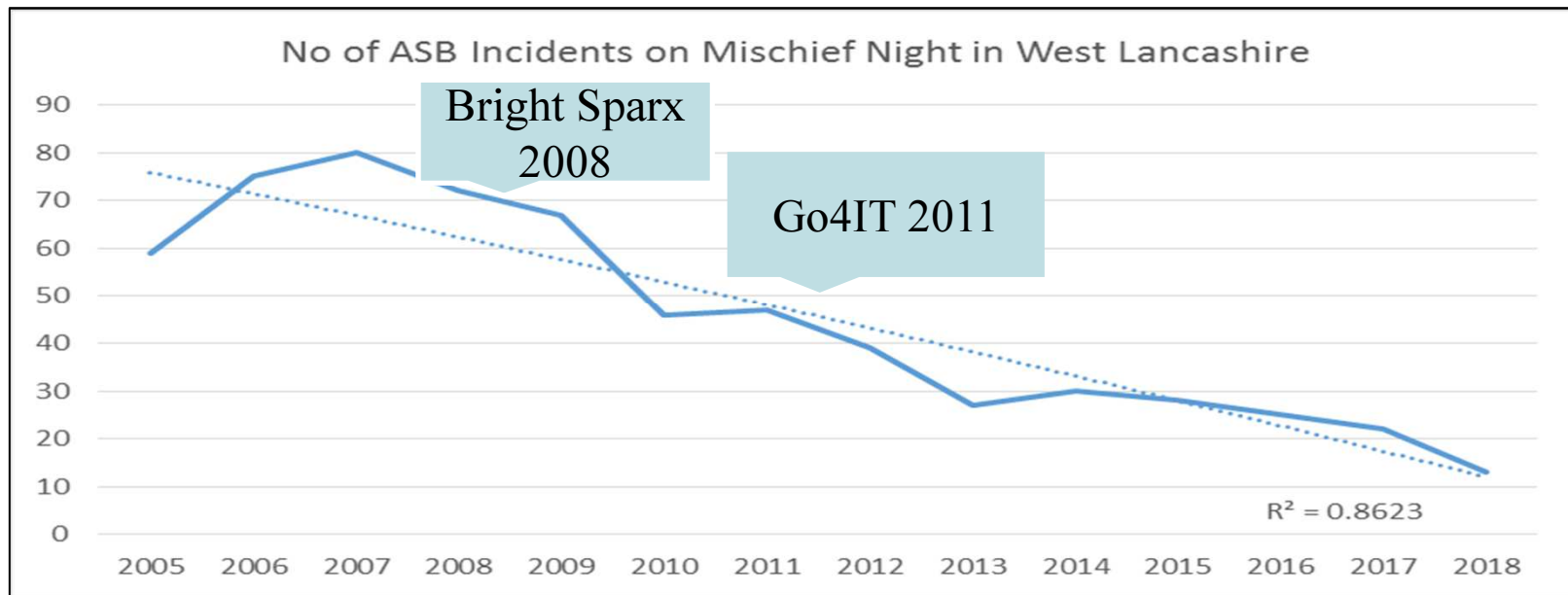
Since the introduction of Bright Sparx in 2008 and the Go4IT event in 2011 there were 150 less fires in 2018 compared with 2007. GV....



ASB



The graph shows a 13 year snap shot of ASB recorded by the police for Mischief Night (30th Oct).



The trend line shows that since the introduction of BS & the Go4IT event 70% (-60) less ASB incidents were recorded in 2018 compared with 2007.



Welcome Week(s)

- ❑ 4500 new students register
- ❑ 2000(+) on campus
- ❑ 2000 in Ormskirk (yrs 2&3)

Local priority for partners in relation to the potential for ASB

1st three weeks of term



Opportunity

- Perfect opportunity to integrate students into the community and provide helpful advice for young adults away from home for 1st time.



Highlights

- ❑ Information given on risk taking behaviour, crime and fire safety
- ❑ Police presence
- ❑ Staff visits
- ❑ 50 Activities / 7 Agencies
- ❑ 1850 letters from the CSP sent to students living in an L39 postcode area.



Results

- ❑ 6 complaints regarding noise from properties were received. All received visits (12 in 2017).
- ❑ 212 refuse posters and 167 noise given out.
- ❑ 451 students spoken to in 215 property visits.
- ❑ 5 Student related ASB complaints to the Police (10 in 2017)
- ❑ Good feedback

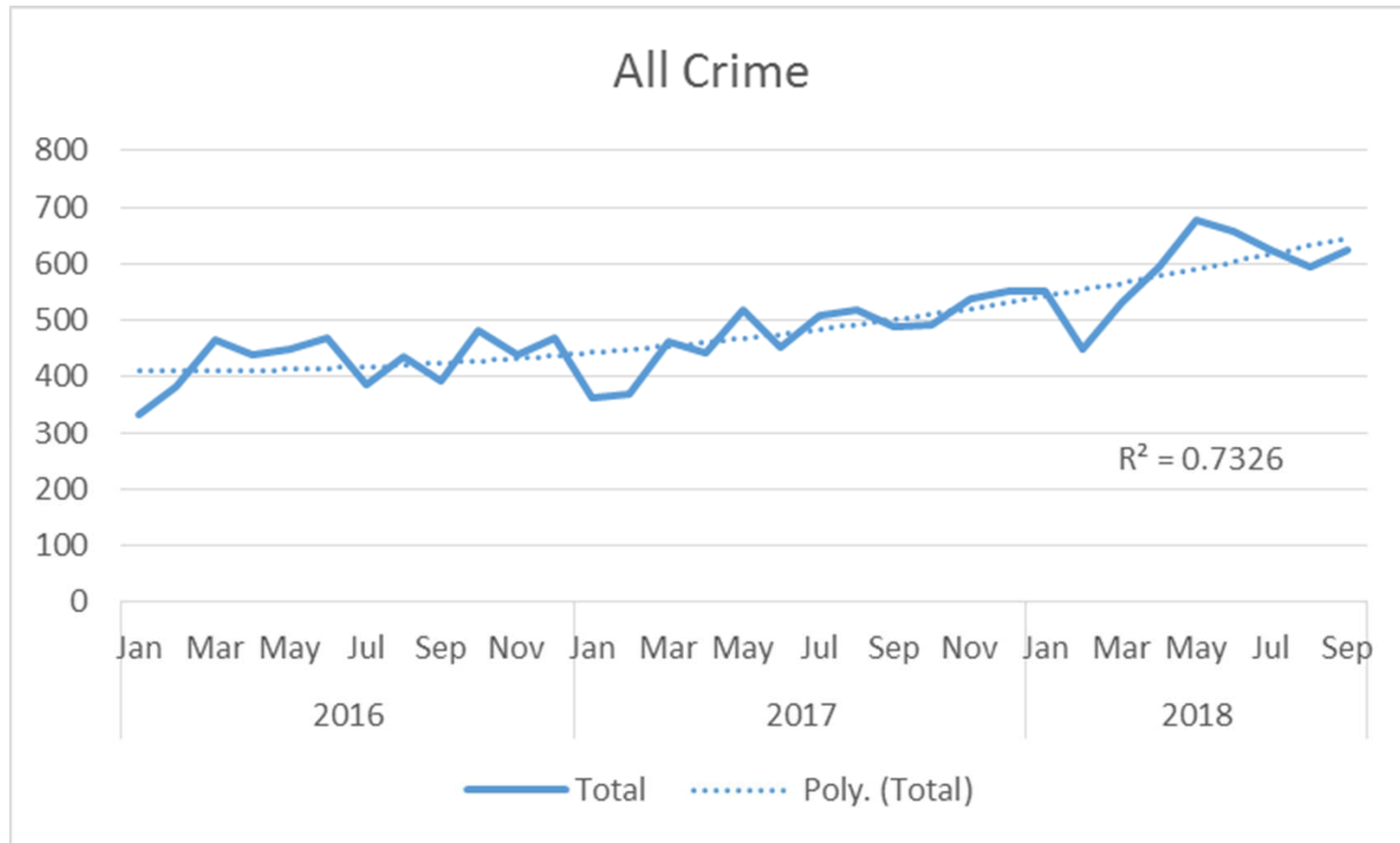


Community Trigger

- St Helens Road
- Review
- Outcome



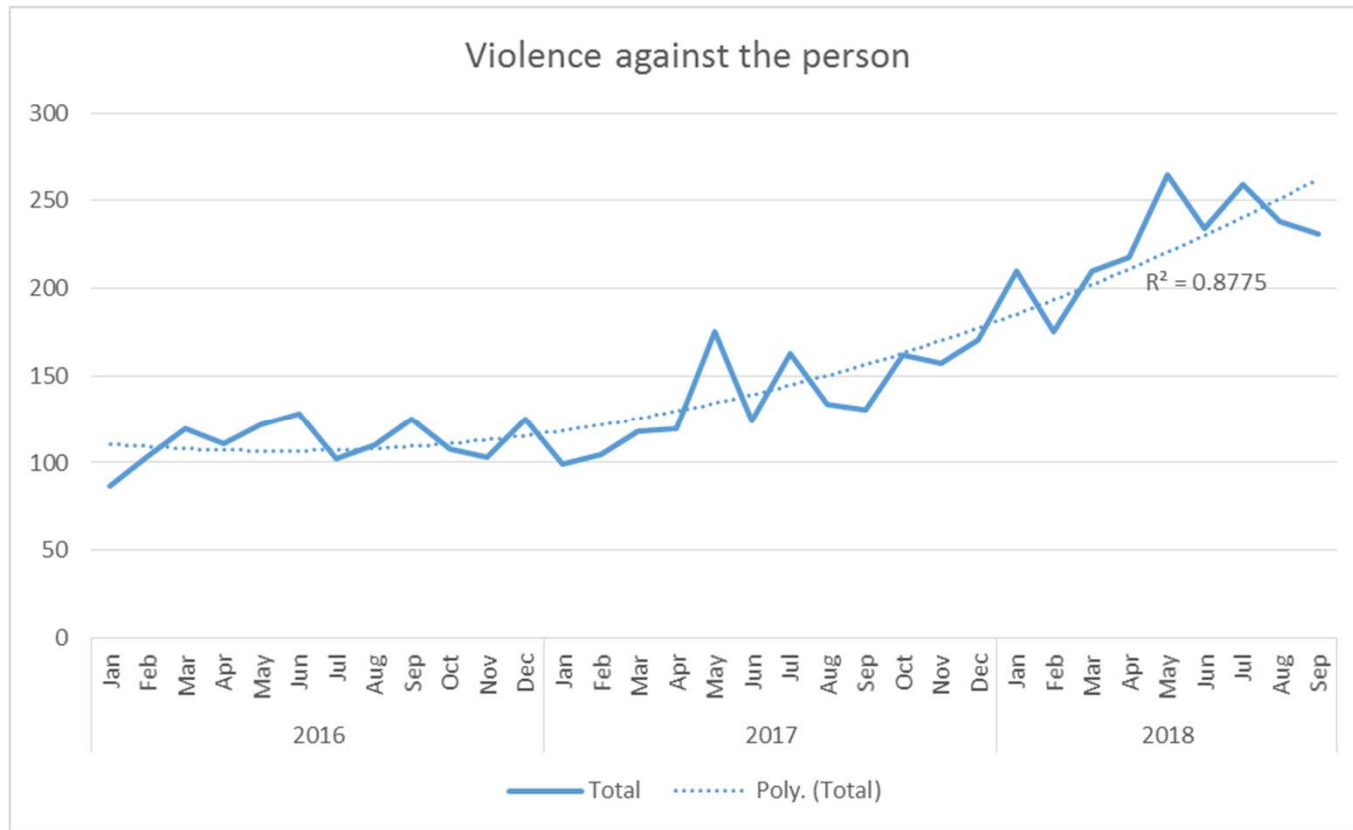
All Crime WLCSP Area



- The graph shows the trend for 'All Crime' since January 2016 as an upward one



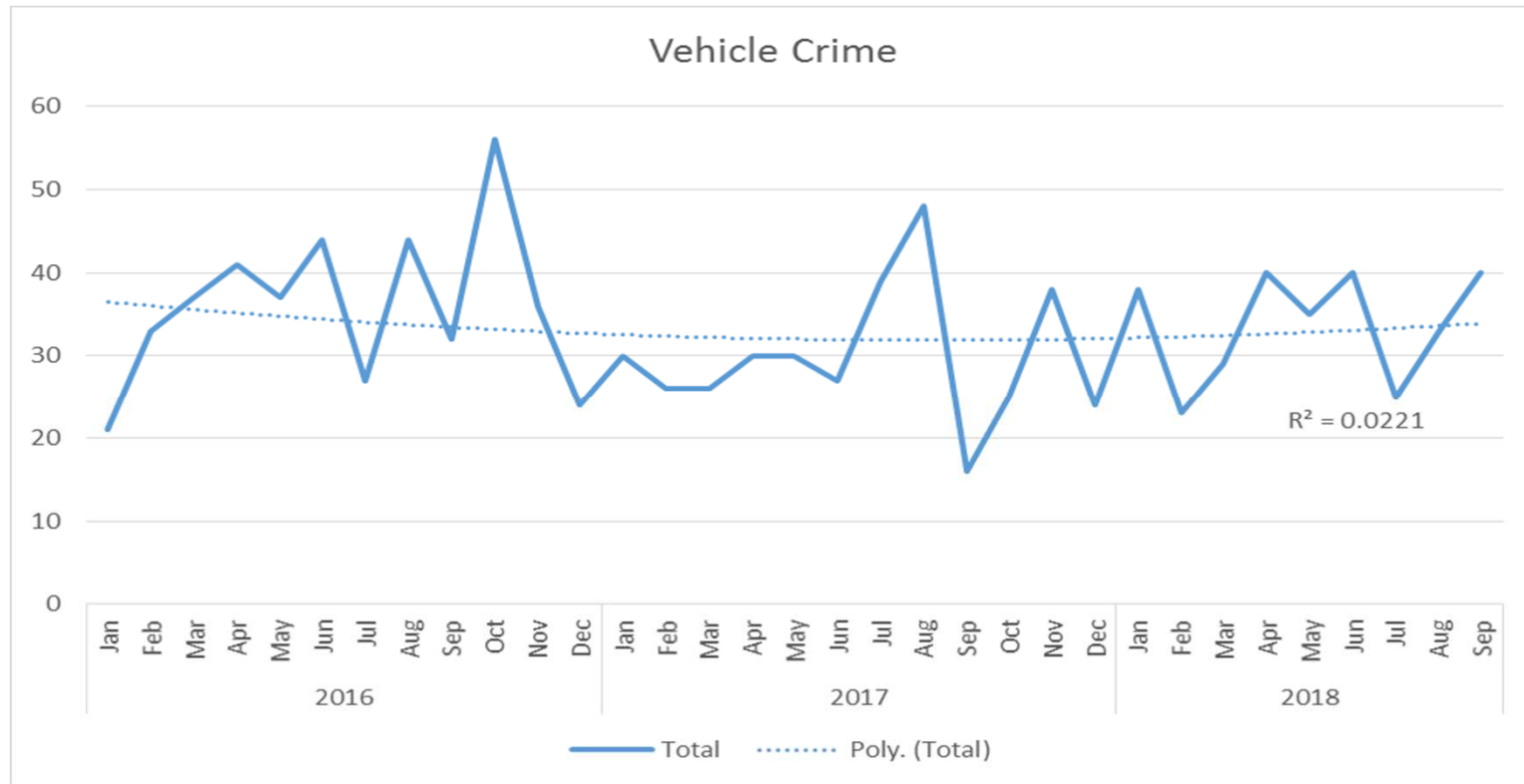
WLCSP Area



- Compared to the same quarter last year assault without injury increased by 81% (+103) whilst assault with injury increased by 10% (+20).
- There were 17 wounding offences within the quarter compared to 15 in quarter 2 2017/18.



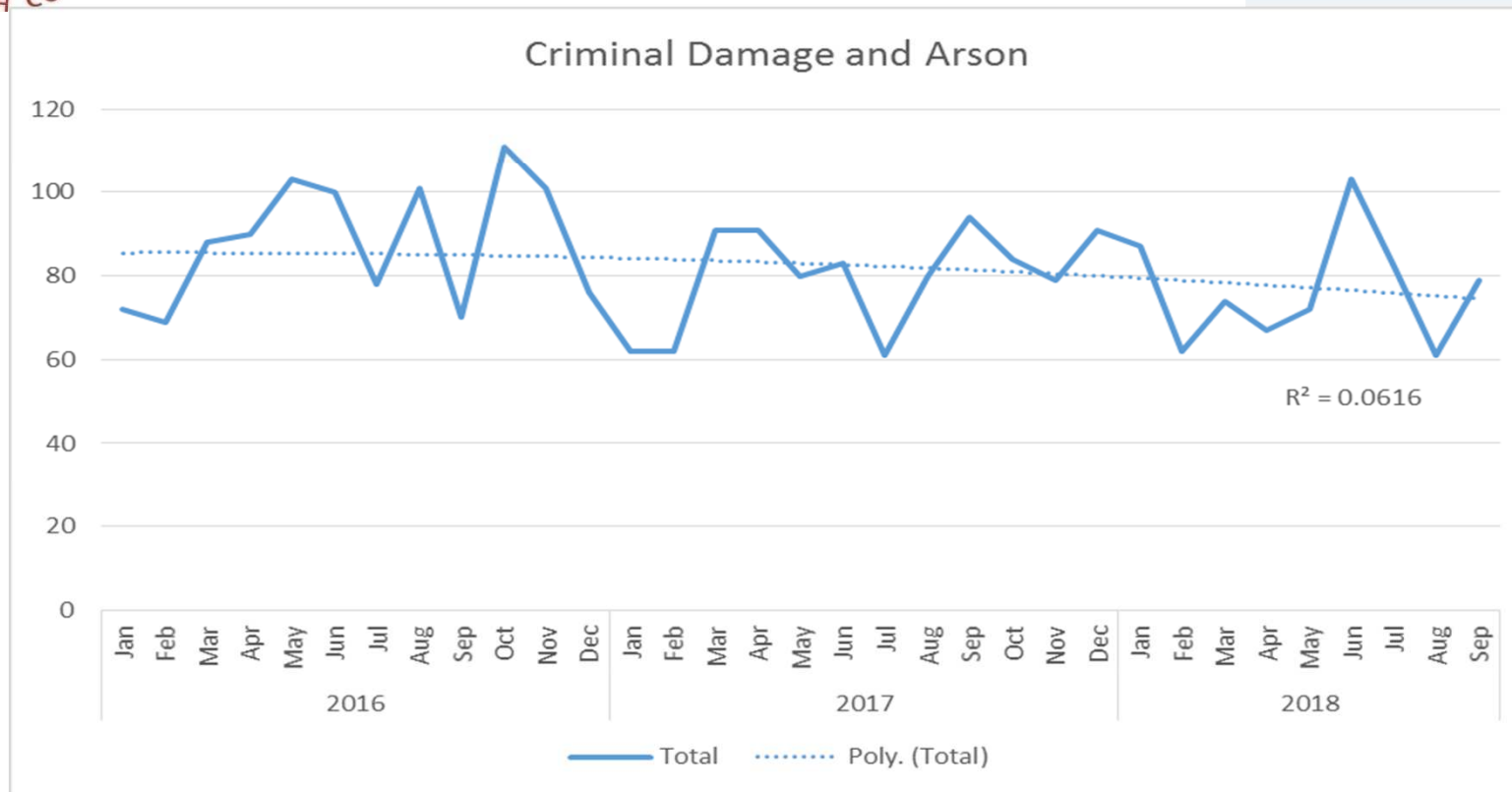
WLCSP Area



- The number of vehicle crimes in August and September was above average (33), the trend is stable but not significant.
- Compared to the same quarter last year there was a 5% (-5) decrease.
- The increase in number of vehicles stolen in Quarter 1 (44) continues into Quarter 2 (41), nearly half of vehicles taken were motorcycles or mopeds.



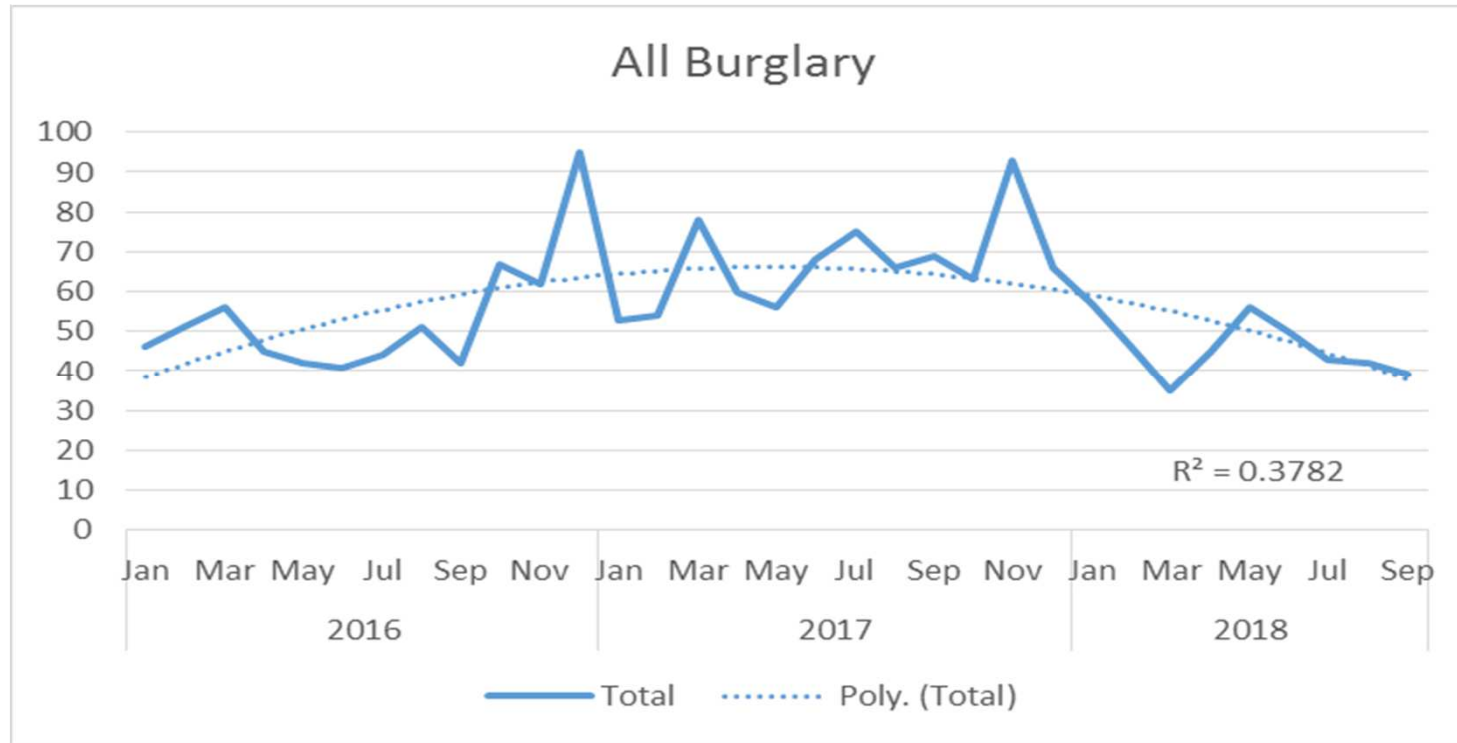
WLCSP Area



- Criminal Damage and Arson together remains stable.
- Compared to the same quarter last year there was a decrease of 5% (-13).
- Arson remains low in numbers.



WLCSP Area



- The current trend is downwards (of weak significance) .
- Compared to the same period last year Residential Burglary has decreased by 47% (-78) and business and community burglary has increased by 7% (-3)



Innovative projects targeting our priorities and those of the Police and Crime Commissioner.

Council resource – 1.3 members of staff



Any Questions?

